



BOOKING & CANCELLATION TERMS 2010

Individual Bookings

A payment of 50% of the whole amount must be transferred within 10 working days of reservation.

Group Bookings

To secure a group booking a payment of 50% of the whole amount must be transferred within 10 working days of your reservation. A booking will not be confirmed without an official request and the deposit has been received by Divecovery.

To secure an **exclusive full charter**, an official request and a deposit of 35% of the total amount within 10 working days of a confirmed reservation is required.

In all cases the final payment has to be transferred 5 weeks prior arrival. Full payment is required immediately if booking is within 5 weeks prior arrival (last minute).

Cancellation Policy

If cancelled:

5 weeks or more prior arrival	50% of the full payment
30 to 10 days	75% of the full payment
9 days or less	total amount of the full payment

All cancellations must be made in writing (email or mail).

We understand the changeable nature of group bookings. We will try to help to fill in group charter on liveboards, but we reserve the right to cancel a charter to insufficient passenger numbers or change the boat if necessary.

Guest details

The following information is required with your booking, **latest 1 month before arrival**: Full Name, Nationality, Passport number, Date of birth, Certification level, Number of logged dives and Date of last dive. **At least 14 days prior to arrival**: Flight details (Flight number, Name of airline, Time of arrival & departure).

Additional: Any equipment or special tanks required (Torches, Nitrox, Steel, 15L-Tanks etc.), diets, occasions (birthdays etc.), alcohol wishes (we can organise wine and beer), please let us know about at least 14 days prior to your arrival.



General

The itineraries on any diving safaris shows the main planned routes of your trip with Divecovery. It is necessary to be flexible on routes that can be affected by sea & weather conditions, unforeseen Egyptian Government restrictions and the level of each diver's experience. If our plan needs to change for any of these reasons and the Diveguides or the Boat Captain in charge decides that a certain divesite cannot be visited during our safari, this cannot be refunded or compensated.

IMPORTANT NOTE: *Minimum of 50 logged dives requested and no night dives permitted in the Marine Park areas by Egyptian Law (South). These are challenging dives with strong currents. Sometimes long overnight travel is required. Generally a minimum of 30 logged dives are required for any liveaboard safari in the Red Sea, Advanced Open Water Diver certification or equivalent is required, but can be done as course along the Liveaboard safari, ask us for it!*

In the unlikely event that we have to change the boat or accommodation you booked, for reasons beyond our control, we aim to provide the same standard, if not possible we offer you compensation. Boat Charter Rates include 6 days and 7 nights (or else stated accordingly); the last night might be in hotel (min. 3*, on HB meal plan, no extras included), depending on following bookings, confirmation will be given upon arrival. Check in time on Liveaboards is usually after 17.00 pm and Check out usually before 8 am, exceptions upon request.

National or Marine Park Fees

The National or Marine Park fees or Environmental Taxes are to be paid locally to the Egyptian Government, therefore we are collecting it from you on the destination (please bring enough cash onboard, \$ or EUR, not incl. in package price). The Marine Park fees can be changed any time by the Government, you find the actual fees on our internet site, if the fees are raised within short notice we will have to apply the charges without giving you further notice.

Safety equipment

All guests are required to carry a SMB (surface marker buoy) and 1 Torch or another signal-device (like a pocket mirror) per buddy-team on our liveaboard trips (can be rented on request).

Medical statement & Liability release

All guests have to sign a Medical Self Declaration statement (by Egyptian law) that we send to you via email before your trip starts. All our safari guests must bring the form filled out and signed and if needed the doctors certificate with them (if one of the questions is answered with YES). A Liability Release and/or Boat Travel Release is sent to you via email as well, we require you to sign it and bring it or sign it latest before diving with us.



Insurance information

We require our Safari guests on liveboards in South (Marsa Alam, Brothers, St. John's etc.) to have a valid insurance cover against diving accidents, as required by Egyptian law, and it is required by some boats for the Northern route (if stated in the proposal). Please contact your trusted insurance company to inform you about their offers. (i.e. DAN (Divers Alert Network, www.daneurope.org), they offer a range of travel insurances for a certain number of days.